

**SOCIAL CARE SERVICES SCRUTINY BOARD  
ACTIONS AND RECOMMENDATIONS TRACKER – UPDATED May 2016**

The recommendations tracker allows Board Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Board. Once an action has been completed, it will be shaded out to indicate that it will be removed from the tracker at the next meeting. The next progress check will highlight to members where actions have not been dealt with.

**Scrutiny Board and Officer Actions**

<b>Date of meeting and reference</b>	<b>Item</b>	<b>Recommendations/ Actions</b>	<b>To</b>	<b>Response</b>	<b>Progress Check On</b>
10 April 2015 2015 065	THE FUTURE OF SURREY COUNTY COUNCIL RESIDENTIAL CARE HOMES FOR OLDER PEOPLE [Item 9]	The Committee recommends that consideration be given to all staff to ensure that they are given ample opportunities to continue working for ASC or within the council.	Strategic HR & OD Relationship Manager		September 2016
25 June 2015	OFSTED BRIEFING AND UPDATE [Item 7]	That the strategy on recruitment and retention of social workers is shared with the Board at a future meeting.	Deputy Director of Children, Schools and Families	Interim Update scheduled for March 2016.	
25 June 2015	OFSTED BRIEFING AND UPDATE [Item 7]	That a joint session is organised with the Education and Skills Board to explore the multi-agency approach to safeguarding in schools and other education provisions.	Democratic Services	To be scheduled	June 2016
9 July 2015	ADULT SOCIAL CARE STRATEGIC DIRECTOR'S UPDATE [Item 5]	That the 0-25 pathway being co-designed by Adult Social Care and Children, Schools and Families is scrutinised by this Board.	Strategic Director Scrutiny Officer	An update on the Special Educational Needs and Disabilities (SEND) work-stream is being	May 2016

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Page 172				regularly reported to the Education and Skills Board. There is scope for the two Boards to establish a cross-Board group to look at SEND and the 0-25 pathway in 2016. A report concerning transition is included in this meeting's agenda papers and the Board may wish to consider how to continue its scrutiny in this area for 2016/17	
9 July 2015	DEPRIVATION OF LIBERTY SAFEGUARDS (DOLS) [Item 6]	That the Board is kept up to date on progress made on recruiting and training Best Interest Assessors (BIA) and the funding issues.	Practice Development Manager	An update will be requested for the next meeting.	<i>June 2016</i>
9 July 2015	SURREY SAFEGUARDING CHILDREN BOARD: CHILD SEXUAL EXPLOITATION [Item 9]	That officers work proactively with other safeguarding partners to ensure a single-point of contact for CSE is implemented across each organisation;		Discussed at the January meeting. Update requested for six months time	<i>January 2016</i>

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9 July 2015	SURREY SAFEGUARDING CHILDREN BOARD: CHILD SEXUAL EXPLOITATION [Item 9]	That officers provide a further report demonstrating an analysis of trends and patterns related to CSE in 12 months' time.	Democratic Services	This has been added to the Forward Work Programme for September 2016	<i>Complete</i>
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That work continues to increase the level of take-up of direct debit payments from 65%	Head of Resources	A further update is on the Forward Work Programme for October 2016	<i>October 2016</i>
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That officers explore the possibility of benchmarking the council's level of debt with other local authorities.	Head of Resources	A further update is on the Forward Work Programme for October 2016	<i>October 2016</i>
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That the data held on the level of adult social care debt as outlined in Appendix A of the report is extended to show how long unsecured debt has been outstanding e.g. 3 months, 6 months, 12 months.	Head of Resources	A further update is on the Forward Work Programme for October 2016	<i>October 2016</i>
7 September 2015	WORKING TOGETHER TO SAFEGUARDING CHILDREN 2015 [Item 7]	That an assessment is undertaken to establish the Council's expenditure for recent additional responsibilities to the Council following the Counter-Terrorism and Security Act, 2015 passing into law.	Community Safety Unit Senior Manager	This has been referred to officers, and a response is attached	<i>Complete</i>
7 September 2015	BETTER CARE FUND POSITION STATEMENT [Item 9]	The Board recommends that the Cabinet Members for Adult Social Care and Health and Wellbeing write to the Secretary of State for Health to outline	Cabinet Member for Adult Social Care, Independence and Wellbeing	The development of the NHS Sustainability and Transformation	<i>June 2016</i>



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Page 175		<p>That officers clarify the formal mechanisms by which District and Borough Councils can share information and concerns related to safeguarding issues, particularly in relation to housing, taxi and premises licensing.</p> <p>That the Board receives an update on what actions have to be taken in line with the Improvement Plan to ensure the views of children and young people are heard.</p> <p>That the report receives a further report on the step-down processes in place for children's and families receiving support from children's services</p>			
30 October 2015	<p>MENTAL HEALTH CRISIS CARE CONCORDAT AND MENTAL HEALTH CODE OF PRACTICE: AN UPDATE [Item 9]</p>	<p>That the Scrutiny Board reviews the roll out of the Safe Havens across the remaining five Clinical Commissioning Group areas in Surrey including the financial sustainability of these projects.</p> <p>That an update is provided on the implementation of the Single Point of Access Project.</p> <p>That there is liaison between Surrey Police and Hampshire Police on good practice usage of the Aldershot Safe</p>	<p>Senior Commissioning Manager</p> <p>Scrutiny Board Chairman and Police and Crime Panel Chairman</p>	<p>A request will be sent to officers asking them to advise on a suitable timescale for an update in 2016/17</p>	<p><i>June 2016</i></p>

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		Haven for people in mental health crisis			
25 January 2016  Page 176	ADULT SOCIAL CARE QUALITY ASSURANCE TASK & FINISH GROUP OUTCOMES [Item 7]	<p>The Board:</p> <p>Supports the proposals as outlined in the report, concluding the task and finish group work</p> <p>Supports the first phase of implementation and areas of further work, as outlined in the report, to be set up and managed as a new multi-agency project</p> <p>Recommends that Officers return to the Board when they have an implementation plan for the Board to review</p>	Head of Quality Assurance and Strategic Safeguarding	A request will be sent to officers asking them to advise on timescales for the implementation plan.	<i>June 2016</i>
25 January 2016	SURREY FAMILY SUPPORT PROGRAMME [Item 8]	<p>The Board notes:</p> <ul style="list-style-type: none"> <li>• the success of this multi-agency and preventative approach in achieving the first phase of the Family Support Programme; and</li> <li>• the significant contribution the Family Support Programme can play as part of the emerging Preventative and Early Help Strategy and other</li> </ul>	Head of Family Services	It is proposed that the Chairman write to the Cabinet Member sharing these recommendations and requesting an update.	<i>June 2016</i>

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Page 177		<p>preventative initiatives across the Council and with Surrey partners.</p> <p>The Board requests further information, following the DCLG's national evaluation of the Troubled Families Programme, regarding the various savings made by the agencies involved in the Surrey Family Support Programme.</p> <p>The Board expresses concern regarding the proposed per capita Government funding of the programme and asks that the Cabinet take up this point to ensure the continuance of the programme beyond 2020.</p>			
25 January 2016	SURREY SAFEGUARDING CHILDREN BOARD ANNUAL REPORT [Item 9]	The Board recommends that a verbal update is provided by the Independent Chair on the Safeguarding Board's activity in six months time.	Independent Chair of the Surrey Safeguarding Children Board	The verbal update has been scheduled for the September 2016 meeting.	<i>Complete</i>
4 March 2016	FAMILY, FRIENDS AND COMMUNITY SUPPORT INTERNAL AUDIT [Item 6]	<p>a) That all information on the Surrey Information Point should be kept current and links should be tested to ensure they work;</p> <p>b) That the Council should ensure that all savings targets including those for Family, Friends and Community are realistic;</p>	Strategic Director for Adult Social Care and Public Health	The Medium Term Financial Plan 2016-2020 was agreed by full Council, before service budgets were finalised on 22 March 2016 by the Cabinet. The Social Care Services Board	<i>Complete</i>

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		c) That the budgets for Adult Social Care should be revised to reflect additional pressures and realistic savings.		will continue monitoring exceptional budget variations as part of its work in 2016/17.	
4 March 2016	CHILDREN'S IMPROVEMENT PLAN – UPDATE [Item 8]	that [the Board], along with officers, identifies the key data for regular review including children and families' feedback, recruitment and retention rates, social worker case loads, placement geography (in or out of county) and case stability	Chariman/Children's Services	A meeting of the Performance and Finance Subgroup will be organised in June 2016 to look at the proposed key data.	<i>June 2016</i>